

Key Facts & Figures 2023



PASSENGER INFO

Number of passengers



Average number of passengers per day

73,300

Busiest day in 2023



101,225

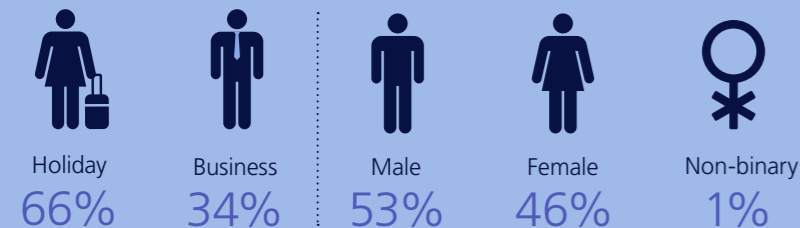
Passengers

Overall satisfaction



84%

Passengers rating overall satisfaction in top 2 scores (4 or 5 = very good / excellent)
Source: Airport Service Quality



Passenger nationalities



Denmark	41%	Europe EU	19%
Sweden	13%	Europe Non-EU	9%
Norway	5%	Rest of the World	14%



Kiss and Fly: 1,300,000

Satisfaction with parking: 79%

Airside dwell time



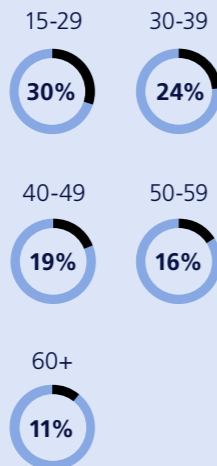
Local passengers: 110 minutes

Baggage



Only Hand Luggage: 57%

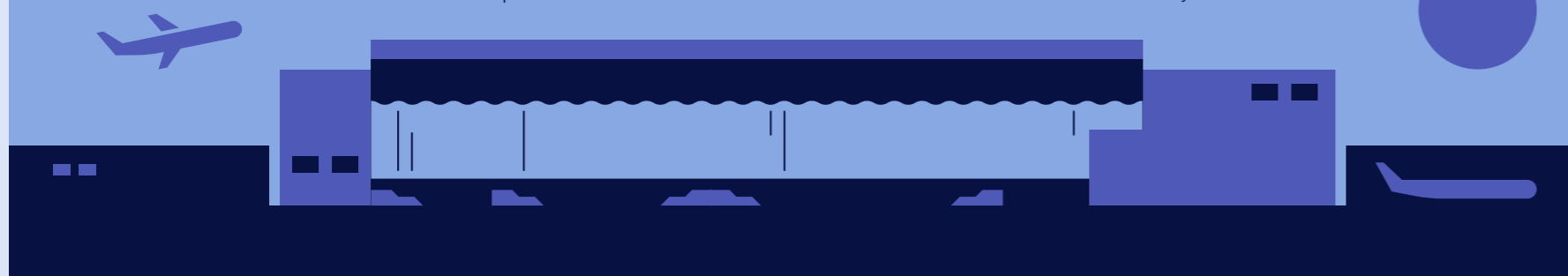
Age



MAJOR BUILDING PROJECTS

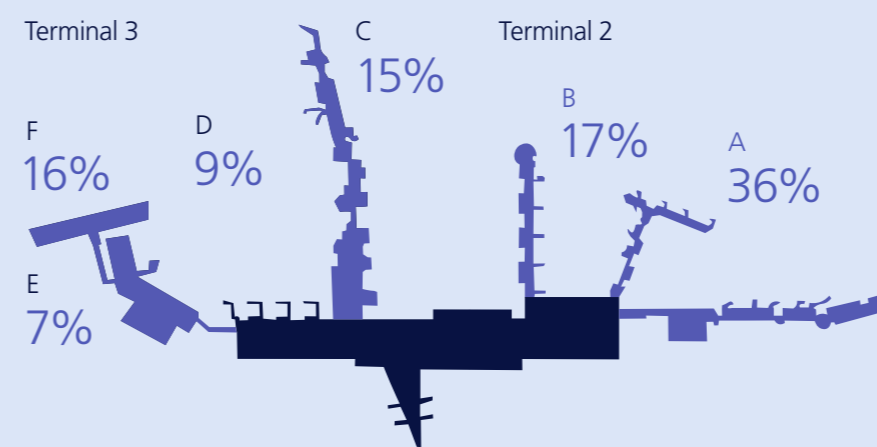
Terminal of the future

- Constructing 60,000 new square metres
- Renovating 11,000 square metres
- Adding 2.5 km. of conveyor belt



AIRPORT INFO

Percentage of departing passengers per pier

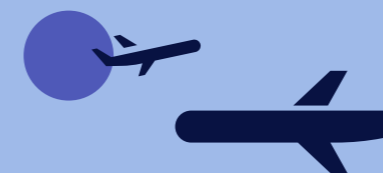


Top 5 destinations

- 01 London
- 02 Oslo
- 03 Stockholm
- 04 Amsterdam
- 05 Paris



Number of departing and arriving flights



Average load factor: 76%

Number of long haul routes: 30

Number of airlines: 60

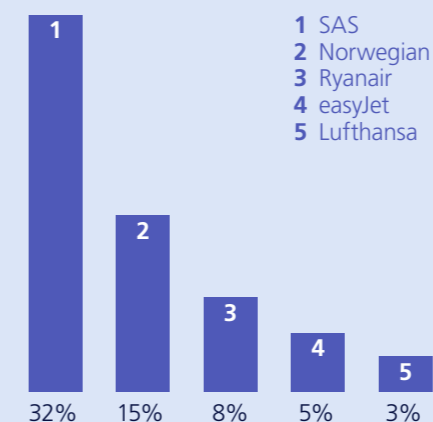
Number of routes: 321

Freight transported through CPH (tonnes): 286,684

Airport employees ID card holders

16,500

Top 5 airlines pct. of total passengers



EAT, SHOP AND RELAX

Retail

Number of stores: 78



Convenience

Number of stores: 12



Food & Beverage

Number of units: 42



Lounges

Number of lounges: 5



Tax Free

Number of stores: 6



Hotel

Number of rooms: 988



DIGITAL AIRPORT



Number of self service check-in units: 216

Parking revenue from online: 67%

Higher ATV through digital channels compared to ordering at the counter in F&B

21%

Passengers who check-in online: 70%

Digital share of revenue in CASC: 13%

CLIMATE EFFORTS

Gigawatt saved: 3 GWh

Water re-used: 121,000 m³

LED bulbs installed: +5,000

Electric charging stations in parking facilities: 414

SECURITY



Max 15 minutes waiting time

95%

Average waiting time in security

5 min 42 sec